

Bilton Medical Centre  
**Patient Participation Group**  
**Notes from Meeting: 11<sup>th</sup> November 2019 (14.00 – 15.00)**

**Practice staff present:** Aishah Hanif PPG Lead & Tanver Khan Assistant Practice Manager

**Patients present:** Riffat Majid, Zaibun Nawaz

<b>Ideas discussed/ comments &amp; points raised</b>
<p><u>Agenda</u></p> <ol style="list-style-type: none"><li>1. Welcome &amp; Introduction</li><li>2. Coffee Morning</li><li>3. Community Gala Day</li></ol> <p>After introductions, PPG Lead welcomed the 2 attendees.</p> <p><b><u>Coffee Morning</u></b></p> <p>Aishah reflected on the Coffee Morning Event – This was held on the day the practice holds the baby clinic to try and get more patients to join in. The event was a reasonable success with some PPG members also helping out. It was suggested that events of this nature could be carried out in the future as we have a strong baby culture within the community.</p> <p><b><u>Community Gala Day</u></b></p> <p>Aishah had advised that she would be at the Gala, and discussed if members from the PPG would attend. It was felt that with it being a gala day PPG members could attend and help out. It was also suggested that PPG membership forms be taken so that any new members could be attracted to join the PPG.</p> <p><u>AOB</u></p> <p>Dates for the full year 2020 will be made available to the patients on the Practice website in due course.</p> <p><b><u>The date of the next meeting : 16<sup>th</sup> December 2019</u></b></p>